

Nambucca Heads Bowling & Recreation Club Ltd

A.C.N. 001 023 150

A.B.N. 20 001 023 150

RESPONSIBLE SERVICE OF ALCOHOL POLICY

Nambucca Heads Bowling & Recreation Club, in the best interest of its members, guests and the community promotes :

-THE RESPONSIBLE SERVICE OF ALCOHOL-

Responsible serving of alcohol is vital for legal, health and community reasons. Our society is now less tolerant of the irresponsible use of alcohol that leads to drunkenness, drink driving and under age drinking. We are now far more aware of the serious social problems that are associated with such behaviour.

Nambucca Heads Bowling & Recreation Club has adopted the following strategies for the responsible service of alcohol :

1. HOUSE POLICY providing the framework for the responsible serving of alcohol.
2. TRAINING OF STAFF so that they can implement and promote the house policy.
3. EDUCATION OF PATRONS so that they understand the implications of and abide by the responsible service of alcohol policy.
4. PREVENTION OF UNDER AGE DRINKING.
5. PROMOTING SAFE TRANSPORT OPTIONS.

Nambucca Heads Bowling & Recreation Club will effect these strategies by ;

- Implementation, monitoring and modification on an on-going basis of the Club's house policy.
- Preventing under-age drinking by insisting on "proof of age" by requesting a driver's licence, passport or "proof of age card" issued by the NSW Roads and Traffic Authority.
- Preventing intoxication by recognising the signs of intoxication and avoiding serving anyone to the point of intoxication. We will deny entry or service to anyone who is already intoxicated.
- Managing intoxication, anti-social, or disruptive patrons by attempting to discourage them from becoming involved in activities which can harm themselves or others.
- We will promote the service of non-alcoholic beverages and food.

ALCOHOL AND THE LAW

In NSW various acts control the sale and service of alcohol.

There are four basic points which are relevant to responsible serving practices :

1. A person shall not sell or supply liquor to a person under the age of 18 years.
2. A licensee shall not permit intoxication or any indecent, violent or quarrelsome conduct on their licensed premises.
3. A person shall not sell or supply any liquor to any person who is at the time in a state of intoxication.
4. Where a person is intoxicated on the licensed premises the licensee shall be deemed to have permitted intoxication on the premises unless they and their employees took all reasonable steps to prevent intoxication on the licensed premises.

OUR RESPONSIBLE SERVING PRACTICES AIM TO :

- prevent under-age drinking
- prevent or manage intoxication and intoxicated behaviour
- prevent or manage violent or disruptive behaviour
- prevent drinking and driving

PREVENTING UNDER-AGE DRINKING

It is the responsibility of every staff member at Nambucca Heads Bowling & Recreation Club to ensure that we are not breaking the law by allowing under-age drinking on our premises.

The only proof of age we will accept are : photo driver's licence, RTA card or passport.

PREVENTING INTOXICATION

By law it is an offence to sell or supply liquor to any person who is at that time in a state of intoxication. (The state of intoxication can be described as a state in which through intoxicating liquor a person has severely lost the normal control of his/her bodily and mental faculties).

Nambucca Heads Bowling & Recreation Club will ensure that we prevent intoxication by :

- actively marketing low or non-alcoholic drinks through pricing and promotion
- encouraging customers to have non-alcoholic drinks in-between rounds
- promoting food sales
- refusal of service.

MANAGING INTOXICATED, VIOLENT OR QUARRELSOME BEHAVIOUR

It is the policy of this Club not to allow intoxicated, violent or quarrelsome behaviour in or around our Club. Report any person who is acting in or beginning to act in an offensive or violent manner to your Supervisor or Manager immediately. Don't wait for trouble to start. Try to prevent a problem and alert your Supervisor or Manager. Our policy at Nambucca Heads Bowling & Recreation Club is very clear : we want all guests to enjoy themselves. For many people alcohol is a pleasurable part of their daily life and we respect that. We are here to serve people with alcoholic beverages, professionally, friendly and responsibly.

This policy in no way limits people's choice to drink and enjoy themselves. We want all customers to enjoy themselves. What we don't want to do is allow people to drink to excess and place themselves, our other patrons and the community, at risk.

By working together as a team we can create a safe, enjoyable and friendly atmosphere for all.